

REPORT TO: Leadership Team

03 December 2020

LEAD CABINET MEMBER: Cllr Bill Handley

LEAD OFFICER: Jeff Membery

Grants to Voluntary Sector – 6 month Update Report

Executive Summary

1. To examine the delivery of grant programmes funded by the Council for 2020.
2. 6-monthly reports have been requested from organisations in receipt of sums greater than £15,000 per annum unless specifically requested by the Council.
3. The reports provide a review of activity for Q1-Q2 only.

Key Decision

4. No

This is not a key decision.

Recommendations

5. The Grants Advisory Committee is asked to review the report and make recommendations to the Lead Cabinet Member for Finance to inform his decision making in respect of service support grants to the voluntary sector. Reports have been requested specifically for those organisations in receipt of £15,000 funding per annum or greater or due to a specific request by the Committee Members.

Reasons for Recommendations

6. All organisations in receipt of funding are on track to deliver the agreed outputs on time and to budget, achieving the objectives of individual grant agreements.
7. Recipients have been actively monitored throughout the year, specifically in light of the impacts that Covid-19 has impressed upon them.

Details

8. The scope of this report covers the following grant funds:

Voluntary Sector Advice and other grants

1. Service Support Grants:

- a. Community Transport
- b. Generalist and Specialist Advice
- c. Support Parishes and communities
- d. Independent Living

2. Planning and economic Development

- a. Farmland Museum

9. Q1 and Q2 requested reports have been received from the following organisations:

Care Network, Community Transport Scheme

Citizens Advice

CCVS

Care Network, Open Arms Project

The Farmland Museum

10. A summary report of progress during quarters one and two for these grant programmes is provided in appendix A. The summary also gives an officer opinion on the status against targets agreed within the grant agreements. Individual organisational reports can be found in appendix B.

11. Funding agreements for grants provided through the Service Support Grants programme are for three years, subject to satisfactory performance at annual review. This report covers the first two quarters of year 2 for funding agreements for 2019-2022. Monitoring and reporting on grants take place at six monthly intervals for organisations in receipt of funding sums greater than £15,000 pa.

12. Monitoring and reporting on grants will take place annually for organisations in receipt of funding sums less than £15,000 pa unless specifically requested otherwise.

Options

1. Grants Advisory Committee could:
 - a. Note the delivery of all grant programmes within the scope of this report, as currently delivered and/or
 - b. Highlight any concerns for further investigation or action.

Implications

13. There are no significant implications.

Legal

14. Arrangements are in place with grant recipients, which should be followed if a variation or discontinuation of funding is agreed.

Alignment with Council Priority Areas

A modern and Caring Council

15. Funding community and voluntary groups that benefit local people.

Background Papers

None

Appendices

Appendix A: Officer report
Appendix B: Individual reports by Organisation.

Report Author:

Lesley McFarlane – Development Officer, Health
Telephone: (01954) 713443

Appendix A: Grant Programmes 2020 – (year 2) Q1 & Q2

Voluntary Sector – Advice and other grants

Service Support Grants

General Welfare Advice and Specialist Advice

Citizens Advice

Funding is provided to give free, independent, confidential and impartial advice to residents of South Cambridgeshire. To develop, deliver and publicise advice service to residents in a manner which takes account of the rural nature of the district.

We ask CAB to log outcomes from the advice given, recording the value of income gained, problems resolved and homelessness prevented as well as detailing the range of issues dealt with including demographic data.

CAB have kept us regularly updated throughout the first 6 months of this year, detailing the impacts of COVID on their service and how they have adapted and reporting the range of impacts on clients.

They have reported that whilst debt is usually one of the highest categories, this decreased during lockdown, however, demand is increasing rapidly and the indicators are that it will be a growing problem through the next year in light of the economic downturn and subsequent job losses.

STATUS: ON TRACK

Care Network

Community Transport

Funding is provided for the delivery, development and promotion of Community Transport Services with South Cambridgeshire and for its residents.

Although funding for Community Transport services was allocated to three organisations for this period, we have only asked Care Network to report Q1, Q2 outcomes as they fall within the funding criteria of granting funding exceeding £15,000 per annum.

Community Transport

- Deliver a community car schemes sustainability project via community-based participatory research activity follow up research to include the impact of Covid-19.

- Develop an area-based initiative and collaborative approach to community transport via Care Network Transport membership scheme
- Raise awareness of Care Network and other local services and connections to all community car schemes in South Cambridgeshire to enable them to identify and signpost lonely service users to Care Network
- Use social network theory to increase awareness of community car schemes
- Redesign the annual community car schemes survey to gather evidence of Covid-19 impact and recovery
- Provide 1-1 support for community car schemes as required
- Provide 6 networking and training events /year for community car schemes

The research was delayed due to Covid-19 but this has provided an opportunity to extend the research to include the impact of the pandemic on the schemes. The schemes have lost volunteers as many of the drivers have been self-isolating or have family members self isolating. Each scheme would welcome 4-5 new drivers. Many of the schemes are now back up and running undertaking mainly medical journeys. 1-1 support and networking and training events have all taken place via on-line delivery platforms such as Teams or Zoom.

STATUS: ON TRACK

CCVS

Key Aims To provide support services to community and voluntary groups in South Cambridgeshire; to support and advice parish councils on community related projects and advice on non-statutory governance matters; to provide representation on the behalf of the community and voluntary sector in South Cambridgeshire.

Key Deliverable : Organisational development.

Improvements in the confidence and knowledge of people who run local community and voluntary activities. The following to be provided:

- Specific Measures Step by step support and advice with start-ups, growth and service development for all groups that need it. This will include 1-2-1 support, email and phone support and access to factsheets and information;
- Advice, information, and support on all aspects of financial management to small community and voluntary organisations to ensure they meet their legal requirements and the requirements of any funders;
- One training, information and advice-giving event per patch (3 in total) to cover topics highlighted by the CCVS annual survey and agreed with South Cambs District Council, which will also include funding elements and 121 support if requested.

- Attendance at up to 6 SCDC-led patch or districtwide events if requested by SCDC to provide advice, information and support to local community and voluntary organisations (and/or parish councils if relevant to the work of CCVS)

Key Deliverable: Representation

Provision of a collective voice for the voluntary and community sector, offering expert and impartial representation, so that the views of the sector be taken into account as statutory policy makers make decisions.

Specific Measures Representation on the South Cambs Living Well Area Partnership
Representation on the Crime and Disorder Reduction Partnership

Representation at other occasional and ad hoc district forums and meetings that require a Voluntary & Community Sector voice

Key Deliverable: Networking and communication

Sharing knowledge and experience within the sector; bringing people together to share common issues, identify complementary activities and develop joint solutions:

Specific Measures:

- 1 South Cambs funders fair, bringing together various funders and allowing groups to book appointments to discuss funding opportunities and individual projects.
- 11 newsletters sent to all contacts. These will include updates on good practice as well as local and national news and information.
- Regular e-bulletins to all CCVS members giving them additional local information,
- news and advice
- 11 funding bulletins to CCVS members
- Social media updates and promotion
- 2 newsletters to local councillors to promote CCVS and the work of the sector
- 2 newsletters to parish clerks to promote CCVS and the work of the sector
- Communicate by any or all of these means to share appropriate information and consultation opportunities highlighted South Cambridgeshire District Council

STATUS: ON TRACK

Independent Living

Care Network

Following discussion with SCDC Officers shortly after Covid pandemic and initial lockdown, Care Network adapted their service to include impacts of Covid-19.

- Offer support to established community groups as well as new, responsive, informal community groups, and in so doing, provide information and support to 100 South Cambridgeshire residents/year on how to increase their community involvement. (186 contacts made).
- Trial ways of connecting self-isolating and / or vulnerable residents and carers with community groups and activities. via a range of different communication methods. (Face to face and access to Zoom)
- Set up 6 intergenerational befriending and good neighbour projects, (2 formally structured and 4 informally structured)/year. (Letters from Lockdown).

Support for Parishes and Communities

- Offer general support and information regarding formal and informal volunteering to help combat social isolation and loneliness to all parish councils within South Cambridgeshire. (All parishes contacted).
- Develop a profile of informal group activity across South Cambridgeshire.
- Support communities with a consistent presence for community development activity across the district.

STATUS: ON TRACK

Planning and Economic Development

Farmland Museum

Overall Mission To provide a valuable visitor attraction and leisure amenity for the benefit of residents of South Cambridgeshire.

Specific Deliverables:

- To continue to operate the Farmland Museum as a visitor attraction and leisure amenity – severely disrupted due to Covid-19
- To continue to develop a plan which will enable the Farmland Museum to continue to operate beyond a time when no further funding is provided by South Cambridgeshire District Council. Looking positive.
- To provide a six-month report by the end of October on activities and visitor numbers for the period 01 April to 30 September, and an annual report by the end of April covering the financial year.

Officer opinion is that the Museum have adapted their staff structure and service offer to improve profitability and attract visitors in a more sustainable way. Covid has very negatively impacted what they were eventually able to do. However, they were

successful in securing grant funding to re-open on a part time basis at the end of August – November. The accounts provided demonstrate they have generated good income, but the costs for each year appear to be greater than the amounts received. The balance sheet is showing they have enough assets to cover most scenarios. They look ready to be able to re-open in a Covid-friendly manner from Spring of 2021 and deliver the projects they had planned for this year.

STATUS: PROGRESS DELAYED DUE TO COVID BUT ON TRACK

APPENDIX B: Individual organisation reports

Citizens Advice



Joint Bureau Half Year 2020 Report for South Cambridgeshire District Council

Figures and case studies have been provided by Citizen Advice North Herts, Suffolk West CAB, Cambridge and District CAB and Uttlesford CAB.

Summary of key statistics: (some interim stats and client studies were provided mid-October. This is an update and not a repeat of those)

South Cambridgeshire DC people seen = **3,022**

Questions answered/ advice issues = **6,231**

Amount of work generated by them = times seen (most need more than one session to get to point of resolution) = **4,736**

Financial outcomes:

Income gains and money restructured **for clients** = **£977,851 (debts written off £264,331)**. NB: Debt work is usually one of the highest categories but fell off during lockdown. It is now picking up very quickly and the indicators are that it will be a massive problem through the next year in light of the number of people losing jobs)

Added funding (not client money) levered with SCDC grant to do work in the area e.g. Lottery, COVID and other grants = **£172,720**

We are also **now** administering several funds to give grants to individuals and families

Key Statistics

© Crown Copyright 2018. All rights reserved. (member)
 7/20/2018 10:00:00 AM (member)
 7/20/2018 10:00:00 AM (member)

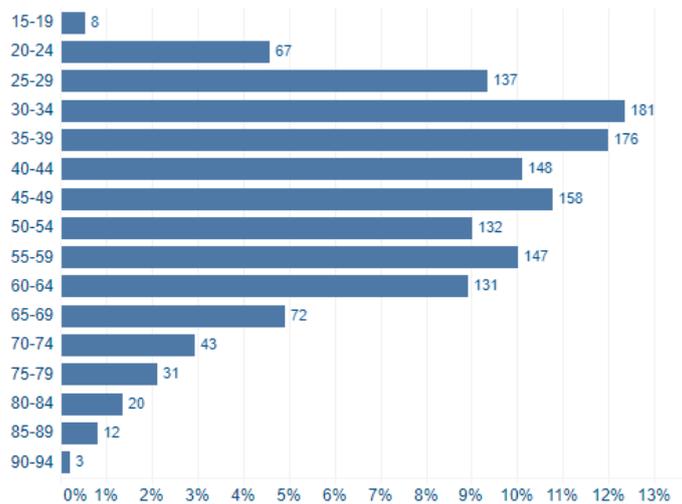
Summary

Clients	1,534
Quick client contacts	
Issues	6,231
Activities	4,735
Cases	1,488
Outcomes	
Income gain	£868,527
Re-imbursments, services, loans	£24,935
Debts written off	£264,331
Repayments rescheduled	£83,389
Other	£173,895

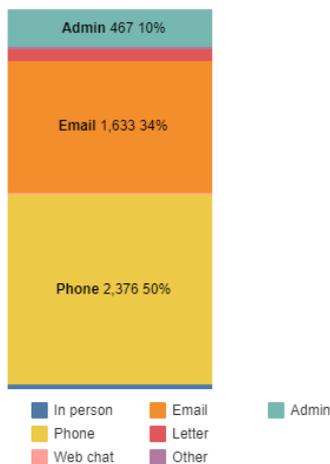
Issues

	Issues	Clients
Benefits & tax credits	1,008	378
Benefits Universal Credit	779	294
Consumer goods & services	281	134
Debt	520	180
Discrimination & Hate & GVA	67	40
Education	26	14
Employment	902	347
Financial services & capability	433	201
Health & community care	95	58
Housing	679	283
Immigration & asylum	101	39
Legal	293	167
Other	209	111
Relationships & family	576	216
Tax	36	27
Travel & transport	83	54
Utilities & communications	143	66
Grand Total	6,231	

Age



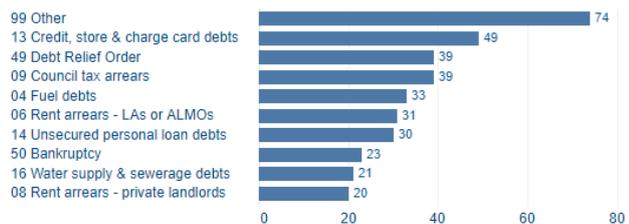
Channel



Top benefit issues



Top debt issues



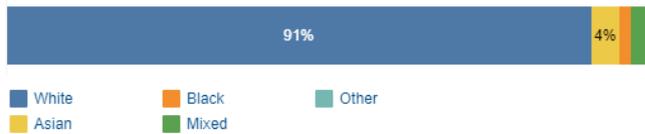
Gender



Disability / Long-term health



Ethnicity

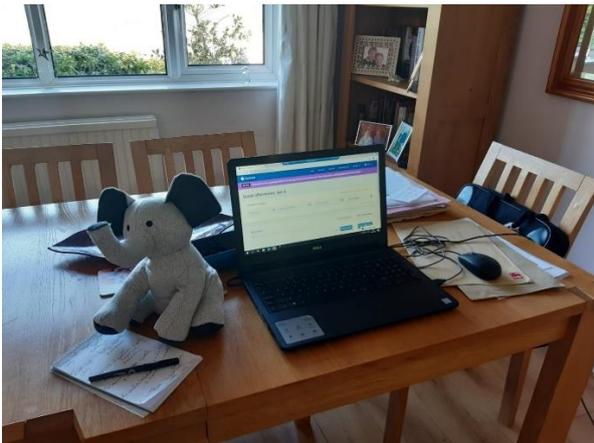


Service Update: All the bureaux continue to offer normal operating hours but without the actual face to face provision. We are all operating home working and have added webchat to the service offer and some are doing appointments by video. We continue to help people with appeals and tribunals albeit by phone. Cambridge is still offering outreach to Northstowe via dedicated email address and phone lines (reported in the last update).

North Herts:

Advice is still being provided remotely, via telephone, email and webchat. Our full range of advice services are available: information, signposting, advice and specialist casework and all specialist projects are in operation.

Over Q3 we will be doing our best to get face to face in person services up and running again at Melbourn Hub and our Royston office (we are already open in Letchworth but that is some distance away from Royston and South Cambs villages.) We have had some funding, which we have used to buy a gazebo and chairs so we can start running pop up outdoor information sessions and South Cambs is included in our plans for this.





Case Studies:

Miss S lives in Melbourn in a council property that she has only recently moved to. She was working but her hours have reduced as result of lockdown. She was applying for the self-employed support grant but wasn't sure what she would receive. She also receives PIP and universal credit. She was behind with rent and council tax debts and we discussed managing the rent account and she spoke to the council to make a payment

arrangement. She also arranged for council tax to be deducted from her benefits. We advised her about a challenge to a decision about bedroom tax from when her son returned from university and she made the challenge herself.

She did not have an oven and was struggling to cook and manage her food bill as a result and we supported her to make an application for a grant from the Cambridge local assistance fund. They provided a new oven for her.

Barry is single in his mid 60s. He lives alone in council rented property in South Cambridgeshire. As a result of a serious brain injury, he suffers from cognitive impairment and problems with memory, attention and concentration, as well as high levels of anxiety. His injury also means that there are times when his behaviour can be seen as unpredictable. He has an adult daughter whom he helps financially when he can.

Barry first approached Cambridge & District Citizens Advice Bureau in January 2019 as he was having severe problems with managing his mounting debts to his utility suppliers. Over the course of the following 11 months he has received continuing advice from Cambridge CAB to help him manage these debts, as well as help with budgeting and ensuring that he receives all the benefits to which he is entitled as a disabled person.

His first meeting with Cambridge CAB debt advice specialist Chloe in February enabled him to begin the process of setting up a realistic repayment plan with his utility companies, much reducing his anxiety caused by growing demands he was receiving from debt collection firms.

Barry next met Chloe in March. Barry attended this meeting with John, his support worker from Headway, the charity supporting those with head injuries. The next step was to help Barry look at solutions to help him better manage his overall debts. She also enabled him to access his online credit report. At this stage, Barry's monthly income was £1,334 and his outgoings were £1,349. He had no personal assets and debts amounting to £3,300. By using CAB's money advice recording tool (MART) Chloe helped him compile a budget based on his income and outgoings and then contacted the utility companies on his behalf. As a result, Barry was able to come to an agreement that his debts would be placed on hold while they investigated his complaint that he had been the victim of harassment by their debt collectors. Barry's complaint was finally accepted and led to the collection action being suspended. Chloe also reviewed the benefits payments Barry was receiving to check he was receiving the correct amounts. This revealed that he was no longer receiving Disability Living Allowance (DLA) and was still awaiting a decision for Personal Independence Payment (PIP), the replacement benefit for the former for working age claimants; work began at this point to chase the benefit agency for a decision. She also helped him apply for Water Assure, the scheme designed to help people struggling with their water bills, ensuring their charges are capped.

By August, Barry's financial situation had deteriorated again and his debts were growing. His Headway support worker was on annual leave and he was feeling unable to cope and badly in need of support. Having re-contacted CAB, he met again with debt specialist Chloe and together they went through the numerous letters he had received from creditors, his local council and DWP. Chloe immediately arranged for his water and broadband debts to be put on hold and helped him fill in a Council Tax exemption form.

Under Chloe's guidance, deductions from the client's Employment and Support Allowance (ESA) were arranged to repay each debt at an affordable rate to ease pressure from creditors and manage the debt repayments. Once again, action by CAB ensured that debt collection agencies were called off, significantly preventing a court hearing to force installation of pre-payment meters to recover energy debt which would have caused the client great distress due to intended forced entry from a court bailiff to his property. Chloe was also able to arrange for an electricity and gas prepayment meter to be fitted at a time and date convenient for the client, without associated court and enforcement costs being incurred and a direct debit was set up for his future water supply. This would enable him to more easily keep track of his utility charges.

Now the debt issue had been tackled, it was time for a further review of the benefits Barry was receiving. At this stage, Chloe was able to help Barry claim significant additional amounts relating to benefits he was still owed, or for which he had been incorrectly assessed.

After Chloe pursued a decision on the client's PIP award, a back payment of DLA was awarded to the client for the period this was not received totalling £4,603.95.

Chloe contacted the ESA helpline to arrange back payment of the client's Severe Disability Premium which he had historically not received, despite long term entitlement, on his ESA. A back payment award totalling £22,195.65 was paid to the client on 18.12.19 as a result of CAB intervention.

As Barry was approaching pensionable age, she advised Barry to consider an application for Pension Credit which, if granted, would amount to an extra £64 a week.

CAB also helped improve Barry's daily life in practical ways. He had been unable to carry much shopping at one time from his nearest supermarket and so had been taking a daily bus journey to shop at a cost of £5 per trip. Chloe helped him apply for a Disability Bus Pass which would save him £720 over a year. She also advised him to limit the number of shopping trips by planning his food needs ahead.

He had also been paying for a mobile phone he no longer owned and a software support package for a laptop he had discarded. Cancelling these payments on his behalf saved him £73 a year.

Facing many difficulties as a result of his brain injury, Barry's initial decision to approach CAB for support and advice has already resulted in several positive outcomes, both practical and emotional. By helping him better manage his finances and stabilise his debts, his general level of health and wellbeing has improved and his anxiety levels have decreased.

Client feedback:

"Thank you is a rather inadequate term for what you have done" is Barry's message to Chloe and her colleagues at Cambridge CAB who have helped him over the past year

"Thank you so much for your time and helping me, I can say I've started to smile again as there is a light at the end of the tunnel. :-)"

"All at Citizen advice have been amazing" .

"Passing on a thank you for all the support and understanding you have shown the client during this very stressful time. Your support has made such a difference to the family."

"I am grateful for all the help. I feel calmer and in a better place."

"Thank you for the support and the folder to help me organise my paperwork. I shall keep this tidy and put all my letters in it now instead of the carrier bags"

"Passing on a Thank you for all the support and understanding you have shown D during this very stressful time".

"Omg didn't realise had that many ??? Mind u last few months have been bit of a blur to be honest ! Ok lol that's great thank u I know not to ask again then ! Thanks Richard for all ur help ur such a lovely kind man 😊👍 u do really really appreciate everything don't know what I would of done without all of your help 😊 there are good people in this world 🙏 just hard to come by sometimes !! "

Care Network

Half Year Report - April 2020 - End September 2020	
Overall Mission	To support communities to involve local people to support each other both individually and through groups and activities.
Key Deliverables	Support for local community initiatives and groups
Specific Measures	<p>Community Transport</p> <p>Deliver a community car schemes sustainability project via community-based participatory research activity.</p> <p>Car schemes now cover most of the county except for the city of Cambridge and some of the villages in the south. Their spread has been encouraged by Cambridgeshire County Council for several decades. Some communities have a very active local scheme while others are loosely covered by a more distant umbrella scheme, some of which are based outside the county in Newmarket and Royston.</p> <p>We began an in-depth research project early 2019, looking at the importance of community car schemes to the residents of the villages covered. This research project drew upon a mixture of interviews and discussions with community car scheme coordinators and data quantifying the number and types of journeys, and mileage. The key themes that emerged from the data related to each car scheme's individual operating activity, local people supporting their neighbours and that the schemes are more than just transport.</p> <p>The research is also making clear that the car schemes are a great example of micro-volunteering at its best. Many car schemes cover only one or two villages where residents are supporting their neighbours to get to appointments and social events, maintaining connections and reducing isolation.</p> <p>The release of our Community Car Scheme research was delayed due to the arrival of the Covid-19 pandemic however, this has given us the opportunity to extend the research to include the impact of the pandemic on schemes.</p>
	<p>Develop an area-based initiative and collaborative approach to community transport via Care Network Transport membership scheme</p> <p>We are continuing to develop the Care Network Membership scheme in collaboration with the community car schemes. The findings of the car scheme sustainability project will help shape the scheme.</p> <p>The impact of the pandemic on the provision of community transport has highlighted the importance of community car schemes. We want to ensure the contribution of the schemes in the development of Care Network membership.</p>
	Raise awareness of Care Network and other local services and connections to

	<p>all community car schemes in South Cambridgeshire to enable them to identify and signpost lonely service users to Care Network</p> <p>Over the last six months, 26 group emails were sent to the community car schemes including information about our Wellbeing Telephone Support service, an invitation to join the Letters From Lockdown Exchange; editions of the Care Networker and most recently, Project Catalyst.</p>
	<p>Use social network theory to increase awareness of community car schemes</p> <p>The Care Network Facebook and Twitter pages regularly schedule posts to raise awareness of local Community Car Schemes and any requests for additional volunteer drivers and co-ordinators.</p> <p>Information about Care Network’s services and new projects are circulated to all the community car schemes to ensure they are aware of how to help passengers and residents access our services. We send the information via group email as and when there is new information to pass on.</p>
	<p>Redesign the annual community car schemes survey to gather evidence of Covid 19 impact and recovery</p> <p>The 2019-2020 survey of car schemes was undertaken in September 2020 and relates to beginning of April 2019 to end of March 2020. The survey covers the very beginning of the pandemic, the outcomes are as follows -</p> <ul style="list-style-type: none"> • 63% of schemes feel positive, 30% feel unsure and 6% do not feel positive about the future. • Journeys- 55% have seen an increase, 24% decrease and 21% have stayed the same. • Volunteers – 39% have gained up to 2 volunteers; 35% have seen 1-2 volunteers resigning; all schemes would welcome 4-5 new drivers. All the volunteers that resigned were drivers. The main reasons for resigning were that drivers were either self-isolating or partners, family self-isolating for health reasons. Other concerns such as age and generally being at higher risk. <p>The main themes that emerged were</p> <ul style="list-style-type: none"> • recruitment of volunteer drivers and other volunteers to sustain the future of schemes. • Promotion of Community Car Schemes to highlight the role they play. • Fundraising that would enable a car scheme to offer a free outing / trip to scheme members who wish to participate. • Review of general costs.
	<p>Provide 1-1 support for community car schemes as required</p>

In the first half of this reporting year, we have continued to provide support to the community car schemes, even though their activity was severely curtailed due to the Covid pandemic lockdown. Many drivers and coordinators were shielding at the start of lockdown and continued to feel unable to transport passengers even when restrictions were relaxed.

We became aware that there was a complete lack of demand in some villages. The coordinator of Cottenham Car Care stated that although the scheme has 160 clients, no requests were received over the first lockdown period. This may have been due to the cancellation of many hospital and medical appointments and the use of telephone appointments as an alternative.

Individual car schemes cancelled their usual meetings, so we trialled a Virtual CCS Get Together in July attended by seven coordinators. We will continue to meet up this way for as long as necessary.

We dealt with 115 individual enquiries from car scheme co-ordinators and sent out 26 group emails to the schemes in South Cambs to ensure the coordinators were kept up to date with additional services available during lockdown.

When journeys began to start once more, we liaised with the Community Transport Officer at Cambridgeshire County Council to ensure sufficient PPE was available to every car scheme and how this could be accessed. We also wrote guideline suggestions to enable schemes to undertake their own risk assessment.

Community Car Schemes are beginning to re-open with mainly medical journeys being undertaken by drivers who are in lower risk categories.

Case Study

Fulbourn Community Car Scheme

We have been working with Fulbourn Community Car Scheme since February 2020 to help to get the Community Car scheme up and running again. The previous coordinator had to step down suddenly due to personal reasons.

We assisted the scheme to advertise via Do-IT volunteer site, on Care Network Facebook and Twitter and put them in contact with CCVS to help with volunteer recruitment. The scheme was also actively advertising locally through local village networks and social media sites. The drivers were keen to drive but not to take on a coordinator role. The local councillor was also contacted. Introductions were made to Shelford Community Car Scheme and Cambourne Community Car schemes to enable Fulbourn to see if sharing the coordinator role would work better for the scheme. Both these schemes have multiple coordinators who share the role on a rota basis.

Fulbourn scheme also had a subscription to an online booking scheme, VIA, which was not being fully utilised. Cambourne CCS coordinators agreed to meet with Fulbourn to show them the system and how they use it. Gavin (CCC Community Transport Manager) and Care Network were in the process of organising a meeting in Fulbourn with the scheme and drivers when the pandemic started.

We kept in contact with the scheme over lockdown. Information such as GDPR guidelines, updated coordinator handbook, driver DBS process and any other information was emailed to the scheme. CCC were also able to check and process any DBS driver renewals.

	<p>Fulbourn scheme also attended the virtual CCS meeting during the summer so they could meet up with other schemes. The scheme now has a 'virtual' landline which is shared between coordinators and drivers and a group email address for the scheme. They plan to relaunch at the beginning of October 2020, with a reduced number of drivers due to the pandemic and are limiting journeys to medical appointments only.</p>
	<p>Provide 6 networking and training events /year for community car schemes</p> <p>Virtual Get Together – 28th July 2020 attended by seven car scheme coordinators. We felt it was important to continue to support the car schemes and to provide a platform for coordinators to share experience, knowledge, and best practice. We circulate information around discussion topics to all the car schemes in South Cambs after the meeting.</p> <p>We intend to continue to hold Virtual Get Togethers throughout the rest of the year, via Zoom which gives participants the choice of joining via video-link or the telephone.</p>
	<p>Independent Living</p>
	<p>Offer support to established community groups as well as new, responsive, informal community groups, and in so doing, provide information and support to 100 South Cambridgeshire residents/year on how to increase their community involvement.</p> <p>We have had 186 contacts with community groups including supporting the Crafts Shed in Bar Hill to open safely in the Scout Hut. We helped with the application for a grant from Project Catalyst which will be used to provide hand sanitiser and PPE to enable the Shed's 15 members to continue the project of repairing the Scout Hut. Chris, one of the members, used to play guitar in a rock and roll band and wrote a song about how being part of the Shed has helped take away his blues.</p> <p>Another recipient of Project Catalyst funding was The Colour Wheel in Hardwick, where three committee members organise a mindful colouring group for twelve participants. It is held in St.Mary's Cabin, a new building on the edge of a copse next to the Church in the village. The grant covers additional costs of hand sanitiser and increased rent due to fewer participants being able to attend.</p> <p>We passed on information about training to coordinators of the 8 Lunch Club supported by Care Network, who were able to access Clarion' Virtual Food Safety training.</p> <p>Case Study - Balsham Good Neighbour scheme including the Community Car Scheme</p> <p>The previous very longstanding coordinator of Balsham Helping Hands had to standdown due to a change in personal circumstances at the start of the pandemic. The car scheme was put on hold. A good neighbour scheme was being investigated into at Balsham just prior to the pandemic. The focus was then on supporting the village through the next few months with a network of volunteers. They contacted Care Network in July to see how we could help further. This was an</p>

	<p>opportunity for the car scheme to be integrated into the Good Neighbour scheme. Existing drivers have had their DBS renewed via the CCC and there was a driver recruitment campaign. Alongside regular community car scheme updates we have sent information on free training that might be relevant to the good neighbour scheme such as Track and Trace and Gas Safety in the home. The scheme will cover Balsham only at this time to gauge demand. Balsham Good Neighbour Scheme are planning to attend one of the future online car scheme meetings.</p>
	<p>Trial ways of connecting self-isolating and / or vulnerable residents and carers with community groups and activities. via a range of different communication methods</p> <p>Over the last six months, we have developed easy to follow, straight-forward instructions on how to use Zoom, to encourage people to have a go at using the virtual platform.</p> <p>We have explored telephone conferencing through meetings and conversations with Lianna Etkind from Civic who are working in collaboration with Cambridgeshire Libraries. This is an ongoing discussion, we will provide an update on developments in our next report.</p> <p>Over the last six months, we have come to realise that people access the support and information they need through face to face discussions, via the internet, over the phone, and written leaflets. However, connecting with others remains vitally important for our wellbeing.</p>
	<p>Set up 6 intergenerational befriending and good neighbour projects, (2 formally structured and 4 informally structured)/year</p> <p>We had great plans to continue building on the relationships we have with Cambourne and Northstowe Secondary schools and the success of the Sunday Socials at Cottenham Connected, we had to think very differently, hence the Letters From Lockdown Exchange came about, and still continues.</p> <p>We were pleased to have an article about the project included in the SCDC Newsletter distributed to every household in the district.</p> <p>Case Study - Letters from Lockdown Exchange</p> <p>Early in 2020 at Care Network, the Community Development Team working in South Cambridgeshire was busy planning intergenerational events with staff and students at local schools, as well as supporting popular ‘Sunday socials’ events with older people in Cottenham.</p> <p>By the end of March, life had changed dramatically.</p> <p>The team recognised that many people would be unable to meet friends and family, and there would be residents self-isolating and feeling cut off from the community, but who would still have plenty to say. At the same time, the team wanted to connect young people, old people, and everyone in between, sharing their thoughts, concerns, hopes and challenges whilst living through the pandemic.</p>

	<p>With enthusiastic support from staff and Year 7 students at Northstowe Secondary School and a group of Duke of Edinburgh's Award scheme students, from The Leys School in Cambridge, coordinated by Matthew Hill, keen to make connections across the generations, the letters from lockdown exchange was launched.</p> <p>The pen pals were asked to write a short introduction about their hobbies and interests, and then, with the help of the students' teacher or Duke of Edinburgh's Award coordinator, they were suitably paired up with one of the older participants. Everyone granted permission for a record of the exchanges to be kept, to document the social history of living through the pandemic.</p> <p>One participant, Mary, has been shielding due to her health. She wrote to Lottie, 17, about all the social groups she used to enjoy attending and that she is looking forward to meeting up with her friends again when she feels safe to do so. Mary also described her garden which, with a bit of help from kind friends, has been turned into a fairy dell for her to enjoy.</p> <p>Another participant, Marjorie, soon be 85 years old, was brought up in the horse racing industry, worked her way round the world before she was married and loves travelling. She has been writing to Kate, 18, whose plans for travelling during her gap year have had to be postponed until after university.</p> <p>John and Tor, 17, have been corresponding about a mutual love of languages, poetry and English. They are currently in discussion about the poetry of Rosetti and Plath and the impact of their word combinations on the reader.</p> <p>Cara, 12 and Edith, 75, both agree that technology is a great help in the present Covid-19 situation although not the same as meeting up in person. Edith uses Zoom and Googlemeet for seminars and keeping in touch with family and friends, whilst Cara has online school plus lots of extra-curricular activities in Zoom, dance lessons, singing, pianos and acting lessons.</p> <p>Covid is continuing far longer than we thought when the Letters From Lockdown Exchange was launched. The pen pals continue to exchange their thoughts, concerns and ideas. New contributors have joined, and others have left for university but still the Exchange continues. We look forward to a time when we can meet in person finally, until then, the letters just keep on coming!</p>
	<p>Support for Parishes and Communities</p>
	<p>Offer general support and information regarding formal and informal volunteering to help combat social isolation and loneliness to all parish councils within South Cambridgeshire</p> <p>We contacted every Parish Council in South Cambs by email or telephone to share information about Care Network services not just developed as a response to the pandemic, but to make them aware of the assistance provided to residents by the charity every day. We continue to ensure they are aware of services available.</p> <p>Case Study – Group Harston and District Village Trust</p> <p>Care Network was in contact with the scheme in May about the service they were able to offer and changes in how the service was delivered. In June the South</p>

	<p>Cambs patch manager was in contact to let us know that the Mobile Warden scheme was actively looking for new wardens. Care Network called the scheme coordinator to find out more. One warden was on long term sick and another was only able to commit until the end of June 2020 due to other responsibilities.</p> <p>Suggestions were to look to the volunteers who were already supporting the local hub if any would be interested or via their networks. Other suggestions were that Help at Home may be able to offer some level of interim support.</p> <p>The coordinator had a role description in place. Care Network was able to circulate the role to Care Network volunteers through our Volunteer Newsletter and contacts to see if anyone would be interested in the paid position. We also advertised in the Care Networker which was going out to external organisations and individuals. The coordinator was happy for us to ask C CVS if they could advertise the paid position for the scheme via the website and in their regular newsletter updates.</p> <p>By the end of July the scheme had one volunteer who has been happy to take on the principal role whilst the scheme were providing a telephone support system. The volunteer was helping until August and then would be available as an extra level of support to the second long-term Warden that had been recruited locally.</p> <p>The coordinator kindly emailed to say <i>“Please convey the Trustees and (in particular) my thanks for the most supportive way you offered and delivered the help needed as things slipped towards crisis; thanks in part to your efforts we were able to sustain a level of service and protect the health of members and staff through a scary period”</i></p>
	<p>Develop a profile of informal group activity across South Cambridgeshire</p> <p>From April onwards the Community Development team collated information on Parish Councils and informal mutual aid groups to understand the support offered to neighbours and communities across South Cambridgeshire.</p> <p>In some villages, the support offered was hyper-local, often a group of houses in a street with neighbours undertaking shopping, prescription collections and phone calls, requested via social media, FaceBook and WhatsApp. In other villages, members of the Parish Council had responded to the situation.</p> <p>The information of more than 100 groups was shared with Help at Home coordinators and Community Navigators to ensure that any resident phoning Care Network could be provided with up to date information.</p> <p>Out of this information sprang our Spotlight On..... feature in the Care Networker newsletter. We wanted to be able to share across the county, the amazing community initiatives taking place. The newsletter is distributed to our members, groups and car schemes, initially weekly, now monthly, in addition, it contains wellbeing tips, how to access our services, photos and stories.</p> <p>Case Study – Informal Groups – Article written for The Care Networker</p> <p>Spotlight On.....Haslingfield</p>



In Haslingfield the Parish Council have set up an Emergency Support Team of 84 volunteers, organised into several WhatsApp “Hubs”, each one supporting residents in their area. Along with shopping and a friendly chat, a resident said that just knowing someone is there and willing to help is so important.

The Village Stores and Country Kitchen Deli are delivering essential items, newspapers and delicious food to residents who can pay by BACS or by card when they phone their order through.

Although unable to provide transport to local residents during this time, Haslingfield Car Scheme are doing a great job delivering medications to residents’ homes from the Harston Surgery prescriptions 'box' in the village shop. 362 prescriptions were delivered in April – saving that many independent trips to the shop or surgery!

Support communities with a consistent presence for community development activity across the district

Care Network’s Hardwick office continues to operate although staff are mainly working from home. Telephones extensions are accessible enabling calls and emails to be answered as normal.

We continue to have contacts with coordinators from the community navigators, help at home service, wellbeing service and Project Catalyst. Staff share information to provide a seamless service to members of the community accessing support and information for a one client journey for information and support.

Farmland Museum

December 2020

Our update from a very unusual year at the Farmland Museum.

The museum team started 2020 looking positively towards the new season. Large-scale events were planned - including open-air theatre, re-enactment days, local craft demonstrations – and we had bookings right through the year for group tours, room hire and school visits. In March, with the news of the Coronavirus pandemic and lockdown, all of these plans were cancelled. We did not open on 1st April as planned.

Instead, the site was made secure and closed down completely as staff and volunteers were initially asked to carry out their tasks from home. By mid-April, we had taken the decision to furlough all paid staff and this arrangement remained in place until mid-July.

During lockdown, volunteers carried out regular checks of the museum and buildings. The volunteer gardening team also visited (individually) to ensure the garden and allotment did not become overgrown. Our education volunteers were busy at home, producing content for the website and social media channels – including craft activities for families, art competitions for children and ‘guess the object’ quizzes. Collections volunteers set up our first digital newsletter, which is still going, and which went from around 50 to over 350 subscribers in the space of a few months! All volunteers were invited to and most regularly attended a weekly coffee morning on Zoom. With these activities in place, volunteers were able to remain engaged and active at a time when many were not interacting with other people much at all. Feedback from volunteers since then tells us that the Farmland Museum provided them with a sense of worth and helped to combat loneliness. After lockdown we have been fortunate in that we have increased volunteer numbers significantly.

The impact of such a lengthy closure on the museum was huge. In that time, we would have expected to welcome thousands of visitors and, based on 2019, we should have generated at least £35,000 in income from admissions, cafe, shop spend and site hire. And although we were closed, our core running costs of core staffing and general utilities and maintenance remained roughly the same.

We were fortunate to receive £10,000 from the Coronavirus Small Business Grant Fund and a donation from Cambridgeshire and Huntingdonshire Family History Society of £1,000. Promotion of our online donations page in newsletters and on social media also generated around £1,000 during lockdown. We also benefitted from the Coronavirus Job Retention Scheme. Although all hugely welcome, the income was not enough to enable us to reopen in a Covid-secure way, given the additional costs of PPE, cleaning and security, and to pay salaries and running costs through to the end of 2020. The decision was taken by Trustees that without additional support in the form of a grant, we would not be able to open at all this year.

Once staff returned to the museum in July, their initial task was to apply for a National Lottery Heritage Emergency Fund Grant so that we could open and provide a peaceful outdoor space for local families to visit. We were successful and received a grant for £28,600 in August. These covered salaries of current and seasonal staff (employed to open the museum), all PPE, signage and cleaning costs, equipment to adapt our ways of working (e.g. contactless till system), additional outdoor seating, expansion of workshop and storage space to enable socially distant working, materials to produce loans boxes for care homes and schools, photography to improve our digital offering and a consultant to help us plan for a very different 2021.

We successfully reopened the museum on Thursday 27th August and were open every Thursday to Sunday until 1st November. We offered free entry to all as we could not open some of our smaller displays because of social distancing requirements. We did not take the risk of opening our cafe as should we then have had to close again, the associated losses would have been too high. Instead, we installed the cafe's coffee machine in our gift shop and provided a selection of wrapped snacks, which sold well.

Changes made to ensure the safety of staff, volunteers and visitors included a large Perspex screen in the admissions kiosk, one group at a time in any small enclosed space (kiosk, toilet block, Village Shop), a one-way system through Denny Abbey, no access to Walnut Tree Cottage beyond viewing through the doors and installation of hand sanitiser points. New signage was designed to remind visitors of the rules including wearing a face covering, keeping a 2m distance and following one-way systems.

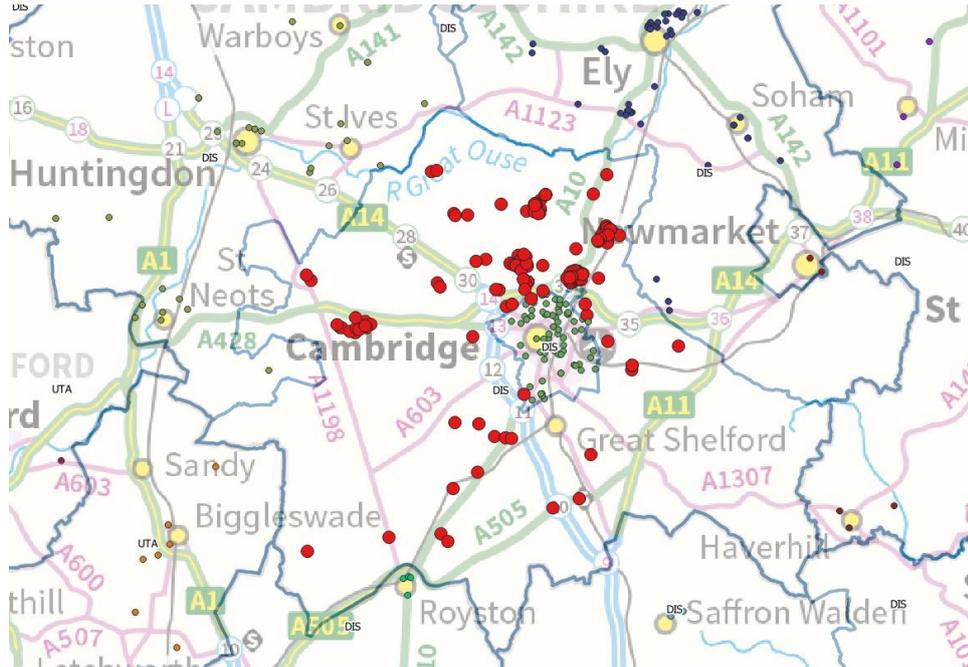
We appointed a dedicated cleaning team to ensure the site was immaculate and sanitised before opening each day. We hope to maintain this arrangement when we open in 2021.

We had very welcome support from South Cambridgeshire District Council's High Street Business Support Team to make sure we'd thought about and implemented all our Covid-changes correctly. SCDC's Business Support Officer paid us a visit and filmed a video showing the safety measures we'd put in place, which they posted to their social media feed and we in turn shared on ours. This helped to reassure potential visitors. SCDC's communications team also provided coverage in the residents' magazine of our museum as a local visitor attraction in a season of 'staycations' and shared news about us on social media channels.

We built on our relationships with community organisations in South Cambridgeshire, forming new links with the Fen Edge Community Association and Landbeach Tithe Barn, while maintaining our longstanding relationships with Waterbeach and Milton (via their village newsletters). We continue to work closely with Urban and Civic regarding the development of Waterbeach New Town.

In total, 2,400 people visited the museum this season, of which 485 were children over 5 and 324 were children under 5. The majority pre-booked their tickets on our website (new for 2020 and enabled us to limit numbers and comply with test and trace rules) with 5% walk-ins. This compares to 1,801 visitors in the same time period in 2019 (but like-for-like comparisons are not really possible in such an unusual year!) We asked for a postcode from all our visitors and were delighted to see that 31% came from South Cambridgeshire, with concentrations in the local villages of Waterbeach, Milton and Histon/Impington (see red dots on map below for South Cambs. Visitor groups) and also significant numbers from Cambridge City, East Cambridgeshire and Cambourne, which makes us feel valued as their local independent,

accredited museum.



In October we welcomed children from Year 3 at Waterbeach Primary School for an outdoor visit to see our farming machinery collection. Teacher feedback was positive and we have been able to adapt our schools programme to deliver Covid-secure visits through the coming school year. New loans boxes with handling items from our collection have been produced and a number have already been loaned to local schools who are not yet ready to return to school trips.

Reminiscence boxes made up of everyday household items from the early part of the 20th century have also been put together for use by care homes who cannot visit the site as they would have done in the past. Once restrictions are lifted, we will be offering these to local care homes.

Denny Abbey was hired out to a film crew in November, which generated welcome income, and we should hope to see the footage on national television next year. We were also shortlisted as a potential new site for filming of the BBC series "The Repair Shop".

To share our collection with those people unable to visit us at this point in time, we have written a series of blogs and are publishing these on our website. Highlighting less well-known objects at the museum, we hope that the blogs will also help to ignite interest in the museum and encourage visits in 2021. The first tells the story of washday for the residents of Walnut Tree Cottage and will be followed by stories such as how to catch an eel, and the sights and sounds of a village shop.

Final figures on income generated as a result of opening the museum this year are £2,288 (£1,477 total profit) in the gift shop, mainly on coffee and ice creams and old stock, so we are ready to invest in a new product line for 2021. We made £880 in donation boxes whilst open, substantially more than in 2019 when we saw perhaps a few coins every day. There continues to be a steady trickle of donations through the online CAF donate page.

During the year Vicky Williams, one of our Trustees, resigned from the museum and we have taken on Helen Phillips as a new Trustee. Helen has experience in urban planning, heritage and sustainability all of which will be very useful to the museum.

Trustees have met through the year almost entirely on Zoom meetings, with occasional individual meetings at the museum with staff. The forward plan for the museum is being completed, and individual Trustees will then lead different tasks with staff moving forward.

During the lockdown it became obvious to Trustees that the museum would need to work in a very different way in order to survive through 2021 and the future. Instead of relying on a few big open days each year, we need to attract more visitors and income on a daily basis. With this in mind, Trustees decided not to renew the Museum Officer post and replace this with a role more orientated around visitors and changing displays/ emphasis / interpretation. New job roles are being written for this and a front of house supervisor to boost income from the café and shop. We also have been working with colleagues from another museum to provide mentoring for our staff in order to maintain accreditation, which is seen as essential alongside financial sustainability.

Draft accounts for 2019 are sent separately, and are with our examiners awaiting final approval.

Looking to the future, 2021 comes with a sense of uncertainty. We hope to be able to open as normal for the Easter holidays at the end of March, but are realistic in our aspirations for the year. Our regular programme of large-scale events which attract many visitors and generate substantial income, are unlikely to be able to go ahead, at least in the first few months of the year.

It is looking likely that we will initially have to maintain our Covid-secure procedures, such as provision of hand sanitiser and a more frequent cleaning schedule, costs we did not have to budget for in the past.

We are therefore planning a programme of small-scale events and regularly changing exhibitions in order to encourage repeat visits from local residents. Our cafe is undergoing an upgrade and we hope to open it during the week to provide a venue for coffees and lunches in this part of South Cambridgeshire. The gift shop will be stocked with items from local producers. At the time of writing, we are about to launch an online visitor survey to help us structure these immediate plans.

Our longstanding displays are undergoing a period of refreshment before we welcome visitors back in March. A punt and punt gun were recently given to us on loan and a new Fen Hut is being created to showcase them. This will be the lead story in the publicity around our new season launch.

Promoting the site for hire for various activities - including meetings, filming, classes and workshops to name just a few - will also be key to working towards financial sustainability.

We will continue to work closely with Urban and Civic with regard to our involvement in the development of Waterbeach. Plans are underway for an exhibition of archaeology here at the museum of finds from Waterbeach.

Key deliverable	Specific measures	Activity	RAG
<p>Organisational development</p> <p>Improvements in the confidence and knowledge of people who run local community and voluntary activities. The following to be provided annually:</p>	<p>Step by step support and advice with start-ups, growth and service development for all groups that need it. This will include 1-2-1 support, email and phone support and access to factsheets and information</p> <p>Advice, information and support on all aspects of financial management to small community and voluntary organisations to ensure they meet their legal requirements and the requirements of any funders</p>	<p>CCVS staff have spent a great deal of time analysing and sharing information to help groups stay on top of the changes to rules, and to help them adapt to new ways of working.</p> <p>CCVS staff undertook a ring round of smaller groups to ensure that they were up to date and to offer them any advice they might need.</p> <p>We continued to offer support and in this period we recorded a total of 284 queries of which 141 were 1-2-1 either by video or phone.</p> <p><i>"Just had to let you know we got it !!!! the full £50,624 !!! ABSOLUTELY THRILLED !! keeps us going for another 6 months and we shall hopefully apply for 3 year funding in February 2021. THANK YOU SO VERY MUCH for your help as ever but particularly in these uncertain times, it really is such a huge boost to my confidence to have your back up and thoughts"</i></p> <p><i>"Thank you for taking the time to call me back, confer with your colleagues and for waiving the fee of our membership while we decide which is the best way forward. I really appreciated the conversation we had and the information you gave me has given me some guidance and strength on how to proceed, also your continued offer of support is a great kindness."</i></p> <p><i>"First I want to you to know that ... has been a huge help to me. I was feeling pretty overwhelmed, working on my own with a seemingly insurmountable amount of things to do. [They] spent time with me on Zoom and made lots of suggestions how I could manage. Since then I have a list app on my phone and have delegated a huge piece of work which was overwhelming me. I also attended [their]</i></p>	<p style="background-color: green; color: white; text-align: center;">RAG</p>

		<p><i>COVID risk and recovery training and have completed my risk assessment and recovery plan. I hosted a Zoom board meeting on Saturday and they were very impressed.”</i></p> <p><i>“We got a discretionary grant!! BIG thank you for making me apply. 😊”</i></p> <p>We produced a series of video updates for groups in the early weeks of Lockdown in order to keep them up to date with relevant information. These can be viewed here.</p> <p>We also produced a video good practice guide on handling difficult conversations with colleagues and volunteers. (See here).</p> <p>We also developed a very popular risk and continuity planning guide and template.</p>	
	<p>One training, information and advice giving event per patch (3 in total) to cover topics highlighted by the CCVS annual survey and agreed with South Cambs District Council, which will also include funding elements and 121 support if requested.</p>	<p>The way training is booked and recorded changed over the Covid period as we moved online. We are now reporting on this as a whole and will not be able to breakdown our attendees by district. We are also reporting on bookings and not attendees, but we are looking at an average attendance of 80%-90% for smaller events 65%-75% for larger events. We also saw different levels of take up at the start of the pandemic.</p> <p>In this period we have run 41 training and support events for which 313 people have booked a place. Of those who returned feedback we received an average score of 4.5 out of 5 for the overall quality of the course.</p> <p><i>“Thank you for being there and still offering brill support throughout this time of great upheaval!”</i></p> <p><i>“CCVS have been amazing over the past few months, it's been such a difficult time having the opportunity to talk to others in the sector has really helped me move things forward with my volunteers and feel confident that I'm doing what I can to keep them engaged and safe.”</i></p> <p>We have looked at the needs of more rural South Cambs groups and have developed a new approach to online training that mirrors the successful face to face events. The first of these looking at fundraising in rural areas is planned for the 10th December.</p>	
	<p>Attendance at up to 6 SCDC-led patch or districtwide events if requested by SCDC to</p>	<p>These have not been happening due to the pandemic. CCVS have started to attend some of the meetings for local support groups.</p>	

	<p>provide advice, information and support to local community and voluntary organisations (and/or parish councils if relevant to the work of CCVS)</p>		
<p>Representation Provision of a collective voice for the voluntary and community sector, offering expert and impartial representation, so that the views of the sector be taken into account as statutory policy makers make decisions</p>	<p>Representation on the Local Health Partnership; Representation on the CDRP; Representation at other occasional and adhoc district forums and meetings that require a VCS voice.</p>	<p>We continue to attend the Crime and Disorder Reduction Partnership (CDRP) and the Living Well Area Partnership (LWAP) when they meet online. We have been working with partners from the CDRP to develop a new toolkit for community safety. We also attend meetings in the growth areas as required and have been to community meetings in the Southern Fringe and in Northstowe as well as attended events regarding the Northwest Cambridge development.</p>	
<p>Networking and communications Sharing knowledge and experience within the sector; bringing people together to share common issues, identify complementary activities and develop joint solutions:</p>	<p>11 newsletters sent to all contacts. These will include updates on good practice as well as local and national news and information</p> <p>Regular e-bulletins to all CCVS members giving them additional local information, news and advice</p> <p>11 funding bulletins to CCVS members</p> <p>Social media updates and promotion</p> <p>2 newsletters to local councillors to promote CCVS and the work of the sector</p> <p>2 newsletters to parish clerks to promote CCVS and the work of the sector</p> <p>Communicate by any or all of these means to share appropriate information and consultation opportunities highlighted South Cambridgeshire District Council</p>	<p>23 e-bulletins, and 6 funding alerts sent out to an audience of 725 people. This was a mammoth task and ensured that organisations were able to keep up to date and find the information they needed.</p> <p><i>“I have to say that CCVS have totally nailed supporting all of us during Covid. The newsletters and the opportunities to train and share experiences have been fantastic.</i></p> <p><i>Thanks again”</i></p> <p><i>“We have just appointed a Finance Officer who saw our ad in the CCVS newsletter – so thank you for that!”</i></p> <p>2 email updates sent out to all councillors to keep them informed of what CCVS were doing and of the work groups were doing. The CCVS website was updated with information about Covid that groups needed, this included information on legislation, good practice, funding and much more. It linked to reputable and trusted sources of information so that groups could be sure they were getting correct and timely information. Whilst some of this information has been removed, we are still maintaining the pages. We have used the blog to share information and advice from other organisations. We have posted 16 articles in this period.</p>	

		<p>We continue to deliver social media mainly through twitter and LinkedIn but also through Facebook and occasionally Instagram.</p> <p>We have 3505 followers on twitter and reached 2.1K impressions a day. Our Facebook has 185 followers. Both have seen a steady growth over this period.</p>												
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Contribution to SupportCambs4communities funding website.</p>	<p>For the first time we were awarded an extra £4000 a year to contribute to the Support Cambridgeshire funding website</p> <p>This site is managed by Hunts Forum on behalf of the Support Cambridgeshire partnership.</p>	<p>The results we have been given by the Website hosts are for a slightly different period.</p> <p>The number of visits that showed a South Cambs postcode was</p> <table border="0"> <tr> <td>March</td> <td>39</td> </tr> <tr> <td>April</td> <td>31</td> </tr> <tr> <td>May</td> <td>62</td> </tr> <tr> <td>June</td> <td>27</td> </tr> <tr> <td>July</td> <td>29</td> </tr> <tr> <td>Aug</td> <td>26</td> </tr> </table> <p>For this period groups across the county reported over £131,000 of funding that was a result of information they find on the site. This information relies on groups logging in and leaving the information, so the actual level is likely to be far higher.</p> <p>Feedback from one successful group included</p> <p style="text-align: center;"><i>“I LOVE this resource and I use it weekly! I cannot express my gratitude to the funders of this website for helping so many smaller charities who, particularly now, haven't got the core funds to pay for expensive subscriptions to other funding databases or software. Well done Support Cambridgeshire you really are supporting Cambridgeshire charities and we have never needed this support more.</i></p> <p style="text-align: center;"><i>THANK YOU!”</i></p>	March	39	April	31	May	62	June	27	July	29	Aug	26
March	39													
April	31													
May	62													
June	27													
July	29													
Aug	26													

